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## Celebrating 41 Years

Greetings!

Here we are in the middle of July -- what a different year this has been. Here in Niagara we are preparing to enter Phase III of reopening - hopefully in the next week or two. But rest assured, it is business as usual here at Life Line!

In this issue a Tim the Technician gives us helpful information on battery maintenance - information that could save you \$1000s of dollars.

We would love to hear from you. Contact us today, or [visit our website](#) to learn more.

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### Tim the Technician Says

#### Don't Neglect Your Batteries

From batteries without enough water to ones that would sputter out after only a few minutes in operation, we found battery problems to be a major reason for service calls. Overall, we saw battery issues manifest



themselves through rough running complaints, no start calls, travel and lift problems and error codes.

If properly maintained, the average industrial battery should last for five years. And considering that the cost of a new battery can run in excess of \$5,000, you'll want to make sure it is properly maintained at all times. The problem with battery maintenance, though, is that it's time consuming, exposes workers to chemical hazards, and can be difficult to perform with certain types of trucks.

Sit-down riders-, for instance, are easier to check than stand-up trucks like order pickers and reach trucks. That's because the battery can be accessed simply by lifting the hood of the former. In many cases. Stand-ups, on the other hand, hold their batteries within compartments only accessible from the side. This means that the battery must actually be

removed from the unit in order to perform simple maintenance, like checking the water level.




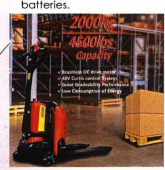

**So, what's the solution?** Try a battery watering system. These allow for batteries to be filled with water using a hose system, eliminating the need to actually remove the battery from the truck and individually water each cell. Not only can a watering system make it easier to fill the battery, it also cuts down on time and lessens the risk of chemical exposure.

### Battery Maintenance Guidelines

## July SPECIALS - Pallet Trucks

We now carry a complete line of Pallet Trucks from the budget conscious Altra to the Work Horse Titan to the premium BT.

**Do not let the Price on the EPT Power Truck fool you, this is a quality truck but the pricing will not stay this low forever.**

<p><b>Altra Lift Series</b></p> <ul style="list-style-type: none"> <li>The Altra Lift hand pallet jack is a budget-conscious hand truck ideal for use on-the-go on light-duty tasks</li> </ul> <p><b>PRODUCTIVITY</b></p> <ul style="list-style-type: none"> <li>The forks have solid nylon fork tip entry rollers that ease the transition over the bottom pallet boards, helping you to get more work done.</li> </ul> <p><b>DURABILITY</b></p> <ul style="list-style-type: none"> <li>The adjustable tubular push rods and self-lubricating bushings at all pivot points help improve warehouse efficiency and minimize wear and tear.</li> </ul> <p><b>ERGONOMICS</b></p> <ul style="list-style-type: none"> <li>Comfort never worked so hard. The leadrop handle with the 3-way position lever provides comfortable and precise load control for the operator. And the handle return spring automatically restores the handle to its vertical position.</li> </ul> <p><b>FLEXIBILITY</b></p> <ul style="list-style-type: none"> <li>Every operation runs differently. That's why the Altra Lift is designed to adapt to a wide range of warehouse operations and is available in a variety of configurations.</li> </ul>  <p style="text-align: center;"><b>Altra \$379</b></p>	<p><b>Lift Rite Titan Series</b></p> <ul style="list-style-type: none"> <li>The Lift-Rite Titan Series standard hand pallet jacks feature a robust hydraulic pump design, cast in one piece to keep oil in the pump and off your floor. A great hand pallet jack for every day applications</li> </ul> <p><b>PRODUCTIVITY</b></p> <ul style="list-style-type: none"> <li>The fork tip simplicity is forged with solid slide entry brackets and steel exit rollers, making pallet entry and exit easier so you can be more productive</li> </ul> <p><b>DURABILITY</b></p> <ul style="list-style-type: none"> <li>Every part of the Titan is durable. The metal surfaces have a durable powder coating that keeps paint on the truck and off your product. The robotically welded chassis is reinforced to withstand wear and tear. The bushings at all pivot points and lifting of thrust bearing collar give it a longer service life - helping your workflow to keep moving</li> </ul> <p><b>ERGONOMICS</b></p> <ul style="list-style-type: none"> <li>Power meets comfort. With non-marking nylon wheels and rollers with shielded ball bearings that help the operator comfortably haul heavy loads</li> </ul>  <p style="text-align: center;"><b>Titan \$592</b></p>														
<p><b>BT Hand Pallet Trucks</b></p> <ul style="list-style-type: none"> <li>Robust design and still low weight - easy to maneuver</li> <li>Powder coating and robot welding give a high and even finish</li> <li>Angled high strength polymer handle for best ergonomic grip</li> <li>BT lowering control valve enables smooth, controlled lowering action</li> <li>Strong powerful thrust bearing is standard, for easier steering and enhanced durability</li> <li>Grease-able bushings ensure long service life</li> </ul> 	<p><b>Electric Pallet Truck</b></p> <ul style="list-style-type: none"> <li>We are introducing the future of electric pallet jacks. These electric pallet jacks are based around a lithium ion power pack. Delivering all the power you would expect out of a larger lift and yet having less bulk and weighing significantly less.</li> <li>The battery is removable by hand (only 10 pounds) for quick emergency swaps. The battery also has the advantage of being opportunity chargeable. You can plug it in whenever it's not being used to top it off. Not a recommended practice for lead acid batteries.</li> </ul> <div style="display: flex; justify-content: space-between;"> <div data-bbox="868 1732 1031 1900"> <p><b>Smart Lithium Battery</b></p>  </div> <div data-bbox="1039 1732 1339 1900"> <p><b>Powered Pallet Truck</b></p>  </div> </div> <table border="1" style="width: 100%; text-align: center;"> <thead> <tr> <th>Model #</th> <th>Width</th> <th>Length</th> <th>Capacity</th> <th>Power Up</th> <th>Battery</th> <th>Price</th> </tr> </thead> <tbody> <tr> <td>EPT4527X48</td> <td>27</td> <td>45.3</td> <td>4500 lbs</td> <td>Keyless Fob</td> <td>48V</td> <td></td> </tr> </tbody> </table>	Model #	Width	Length	Capacity	Power Up	Battery	Price	EPT4527X48	27	45.3	4500 lbs	Keyless Fob	48V	
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EPT4527X48	27	45.3	4500 lbs	Keyless Fob	48V										

**BT \$698**

**Power Pallet \$3650**

## Serving Niagara Since 1979

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Download the Above Feature Sheets Here

## JULY TRUCK SPECIALS

Make	Status	Truck ID	Type	Capacity	Mast	Fuel	Attachments	Price
Mitsy	Retail Ready	3661	Indoor Cus	5000lb	2 stage to 130"	LPG	Side Shifter	<b>SOLD</b>
TCM	Retail Ready	3459	Indoor Cus	5000lb	3 stage to 187"	LPG	Side Shifter	\$9,850
Toyota	Retail Ready	3909	Indoor Cus	3000lb	2 stage to 130"	LPG	Side Shifter	\$9,850
Hyster	Retail Ready	427	Indoor Cus	8000lb	2 stage to 120"	LPG	Side Shifter	\$9,350
Cat	Retail Ready	4193	Outdoor Pne	5000lb	3 stage to 185"	LPG	Side Shifter	\$9,850
TCM	Retail Ready	3419	Outdoor Pne	8000lb	2 stage to 130"	LPG	Side Shifter	\$15,940
Cat	Retail Ready	4139	Outdoor Pne	8000lb	2 stage to 130"	LPG	Side Shifter	<b>SOLD</b>
Crown	Reconditioned	4208	Three Wheeler	4000lb	3 stage to 187"	Elec	Side Shifter	<b>SOLD</b>
UniCarrier	Like New	4027	Three Wheeler	4000lb	3 stage to 189"	Elec	Side Shifter	\$29,300
Crown	Reconditioned	3956	Stacker	4000lb	3 stage to 157"	Elec		\$5,850
Manitou	Retail Ready	4116	All Terrain	8000lb	2 stage to 140"	Diesel	Side Shifter	\$26,700

**Call or email for more information**

Status Terms & What They Mean

## Resources

- [Lift Master Boom Manual / Safety Info](#)
- [Ladder Inspection Form](#)
- [What You Save With OneCharge Lithium Batteries](#)

## Serving Niagara Since 1979

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41 years ago Lift Line Machinery Ltd. was started with the following **Customer Bill of Rights** :

**Our Customers Have the Right to Expect:**

- timely service as viewed from his or her perspective;
- service at a reasonable expense;
- courtesy, respect and empathy regardless of the situation;
- us to listen so as to understand their problems;
- communicate clearly and concisely with them;
- us to fix it right the first time and provide zero defects;
- expect all of our people to be qualified;
- us to be dedicated to go the extra mile;
- personalized service that addresses his or her specific needs;
- cleanliness in whatever our service for him or her might be.

**We have stuck to this Customer Bill of Rights every day since 1979.**

We would love to hear from you. Contact us today, or [visit our website](#) to learn more.



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