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Service Parts New Trucks Used Trucks Rentals



# Celebrating 41 Years

#### Greetings!

It appears business is starting to reopen. Like you, we're closely monitoring the quickly developing effects of the Coronavirus (COVID-19) pandemic.

In this issue a little on battery maintenance when equipment is sitting idle, our May specials on safety signs relating to Covid, our monthly truck list and news on automated guided vehicles -- interesting.

We would love to hear from you. Contact us today, or visit our website to learn more.



## Tim the Technician Says

## **Batteries Need Care During Shut Down**

"The major risk during a period of inactivity is that batteries left in a discharged or semi-discharged condition will, eventually suffer from

#### Getting Back to Business



sulphation of the plates, which could reduce capacity or take considerable time and cost to recover."

To avoid problems and maintain battery condition while electric forklifts are standing down, we recommend the following steps:

- Make sure batteries including any spares in use are fully charged;
- Once charged, top up batteries with deionised or distilled water to the correct level;
- If a battery is left on a truck and not connected to a charger, disconnect the forklift DC plug from the truck;
- Batteries connected to chargers can be left on charge it is not necessary to switch off chargers once the charge is complete;
- Ensure the main electricity supply to chargers is maintained;
- Any auxiliary equipment connected to the battery or truck must be

switched off or disconnected -- remove the plug to stop the battery from discharging and avoid sulphation;

- If a battery is not left on a truck or connected to a charger, it should be reconnected and undergo a
  refreshing charge every three months;
- The electrolyte level of all batteries, including those which have had a refresh charge, should be checked after three months.

"Paying close attention to the batteries in trucks that are standing down until the COVID-19 crisis passes is really important. If in doubt, ask for advice because getting it wrong could impact business continuity due to avoidable equipment downtime and expense."



## MAY SPECIALS - Are You Prepared For Opening



Check Out Our Other Safety Signs. We also have PPE items available.

# Serving Niagara Since 1979 Bill Alton

Sales Manager

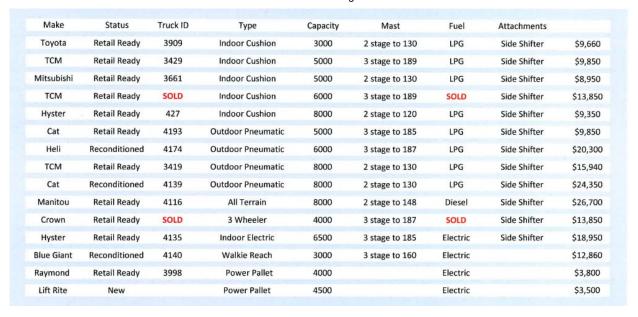
**Lift Line Machinery** 

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**SEE Sign Options Here** 

MAY TRUCK SPECIALS



#### Call or email for more information

**Status Terms & What They Mean** 

## Resources

- Lift Master Boom Manual / Safety Info
- Ladder Inspection Form

 What You Save With OneCharge Lithium Batteries

# **Serving Niagara Since 1979**

**Bill Alton** 

Sales Manager

## **Lift Line Machinery**

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41 years ago Lift Line Machinery Ltd. was started with the following **Customer Bill of Rights**:

## **Our Customers Have the Right to Expect:**

- timely service as viewed from his or her perspective;
- service at a reasonable expense;
- · courtesy, respect and empathy regardless of the situation;
- us to listen so as to understand their problems;
- communicate clearly and concisely with them;
- us to fix it right the first time and provide zero defects;
- expect all of our people to be qualified;
- us to be dedicated to go the extra mile;

- personalized service that addresses his or her specific needs;
- cleanliness in whatever our service for him or her might be.

#### We have stuck to this Customer Bill of Rights every day since 1979.

We would love to hear from you. Contact us today, or visit our website to learn more.



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