## Lift Line Newsletter

## November 2023

# Raising the Standard in Material Handling since 1979.

495 Prince Charles Dr S, Welland



905-788-0971

www.liftline.ca



### Come on in!

We have been seeing more and more faces come through the door and we love it! Visits from customers, new and old, are always a welcome surprise. We love to show you what we have in stock and we enjoy hearing how your equipment has worked out for you.

In a world that has become digital, we appreciate being face to face and having conversations in person. We understand the value of a good ole' handshake.

So, if you have questions or want some information, pop by! We'd be happy to see you.

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## TITAN'S STANDARD FEATURES

Thinking about adding a new Titan forklift to your fleet? We support that idea 100%. Listed below are the standard features that come with every truck. Now, that is quality!

-3 Stage 171/177/189" Mast -Cascade Side Shift -42" or 48" Forks -L.E.D. Running Lights, Front & Rear -L.E.D. Brake & Back Up Lights -Reverse Alarm with L.E.D. Strobe -High Quality Grammar Adjustable Suspension Seat -Dual Fuel – Propane & Gas -Reverse Handle with Horn -Front Hydraulic Protection Plate -Solid Roof Protection w/Removable Skylight -Adjustable tilt Steering Column -Impco Fuel System -Parker Hydraulic Hoses & Fittings -Aluminum 4 Core Heavy Duty Radiator -Japanese Drivetrain & Transmission -Nissan, Mitsubishi, GM Gas/LPG Engines -Cummins/Hatz/Kohler Diesel Engines -Eaton Yale Steering/Heavy Duty Steer Axle -Pneumatic or Solid Tires -Japanese Hydraulic Pumps -UL 5lb Fire Extinguisher -Tilt Cylinder Rubber Boot Covers -Exclusive Swing Out – Drop Down LPG Bracket -Weather Resistant Wiring Harness -E-Brake Safety Switch -4th Valve Standard -Curtis Controllers / A.C. Power \*\*5 YEAR OR 6000 HOUR WARRANTY\*\*





# PARTS COUNTER

We have a variety of items in stock in our parts department. Stop by to see Terry or Eric and they will be able to assist you with your requests and inquiries.

What you see on the shelves:	What we have in our inventory:		
-Oils	-Bearings	-Washers	-Filters
-Lubricants	-Lights	-Seal kits	-Nuts
-Cleaners	-Bolts	-Pins	-Springs
-Fluids	-Bushings	-Belts	-Cables
-Absorbents	-Screws	-Clips	-Clamps
-Batteries	-And so much more!		

-Spray paint



### 45 years ago Lift Line Machinery Ltd. began with the following Customer Bill of Rights :

Our Customers Have the Right to Expect: -timely service as viewed from their perspective; -service at a reasonable expense; -courtesy, respect and empathy regardless of the situation; -us to listen so as to understand their problems; -communicate clearly and concisely with them; -us to fix it right the first time and provide zero defects; -expect all of our people to be qualified; -us to be dedicated to go the extra mile; -personalized service that addresses their specific needs; -cleanliness in whatever our service for them might be. We have stuck to this Customer Bill of Rights every day since 1979!

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