

Raising the Standard in Material Handling since 1979.

495 Prince Charles Dr S, Welland



905-788-0971

[www.liftline.ca](http://www.liftline.ca)



## Hello Sunshine!

We have had a season change and a time change since our last newsletter, yet it still feels like winter out there! Despite the cold, the longer days and extra sunlight have been well received, as it's a promise of warmer days ahead.

Speaking of looking ahead, be sure to check out the great sales and testimonial in the following pages.

You don't want to miss out!



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## USED TRUCKS

In need of a forklift but the budget doesn't have room for a brand new truck? Did you know that we have a variety of used trucks in our fleet? Buying a used truck is an economical way to get what you need.

Our trucks come from 2 places: Customers and trusted wholesalers. Most of the trucks that are brought in from customers have been serviced here their whole working life so we know their history and we know what work the truck needs before it comes to us. Trucks that come from wholesalers come with detailed reports outlining possible issues so that our techs know exactly what to address upon arrival.

When a truck comes into our fleet it is looked over by an experienced technician. He looks at things like tires, hoses, chains and so much more. He repairs the issues he discovers and replaces the parts needed to ensure the machine runs well. It is then sent over to our warehouse where it is given a fresh coat of paint. When complete, the unit becomes certified.

Our used trucks come with a limited warranty. Details can be discussed at the time of purchase.

Call or email to be connected to a Sales Rep.

Shelly Grenier ~ Sales Co-ordinator

905-788-0971 ext.327 ~ [shelly.grenier@liftline.ca](mailto:shelly.grenier@liftline.ca)





## Tim the Mechanic says, “Time for your Annual Certification”

Lift devices (forklifts, booms, scissor lifts, etc.) need to be certified annually to be in compliance with the OHSA. Time to check your cert stickers!

Our technicians go over your equipment to ensure all parts are in good, working condition. They check the most components, the battery/LPG tank, tires, brakes, safety features and much more. They fill out a report and provide a copy for your records. The report shows one of two things: 1– It shows that the equipment is safe to use and is certified or 2– It shows that the equipment is not safe to use and lists what needs to be repaired/replaced in order to be certified. Once the necessary work is complete, the unit then becomes certified. Once certification is confirmed, a new sticker is issued and placed on the equipment.

Call or email our Service Department to book your Cert today!

Frank Janzen 905-788-0971 ext 308 frank.janzen@liftline.ca

Ronya Alcroft 905-788-0971 ext 326 ronya.ripenburg@liftline.ca

## Check out these great prices on *Reflective Gear*

### Arm & Leg Bands

- 2" lime-yellow/silver reflective bands
- Hook and loop closure permits optimal fit
- Available in various lengths
- Sold individually

SEF124 \$4.00 each



### Standard-Duty Safety Harness, High Visibility

- 1 1/2" lime-yellow/silver reflective stripes
- Elasticized material permits optimal fit
- Four strap adjusters and front clip for maximum adjustability

SEF119 \$9.50 each



### CSA Compliant T-Shirt

- Fluorescent orange 100% polyester "bird's eye" mesh material
- 3" fluorescent yellow/silver dual reflective stripes
- Upper left breast pocket with hook and loop closure
- Two radio loops
- Machine washable

SEL243 \$16.50 each



### Standard-Duty Safety Vest, Polyester

- High-visibility lightweight polyester mesh provides daytime visibility
- 2" yellow reflective stripes
- Bright reflective stripes provide 360° night-time visibility
- 5-point tear-away features on shoulders, sides and front for easy quick release

SEF094 \$9.00 each



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**Are you wondering if Liftline is the best choice for  
forklift/aerial training? This testimonial proves that it is!**

Dear Mr. Littlewood,

I hope this message finds you well.

I wanted to take a moment to express my heartfelt gratitude for the lift truck training course you conducted. Participating in your course was an enriching experience, and I am truly thankful for the knowledge and skills I acquired under your guidance.

Your expertise and passion for teaching were evident throughout the course, making the learning process both enjoyable and valuable. I appreciate the thoroughness with which you covered each aspect of operating a lift truck, ensuring that all participants gained a comprehensive understanding of safety protocols and best practices.

I am particularly grateful for the practical insights and hands-on training you provided. Your patience and encouragement empowered me to confidently navigate various scenarios and challenges encountered in operating a lift truck.

Once again, thank you for your commitment to excellence in training and for the positive impact you have had on my learning journey. It was a privilege to be your student, and I am sincerely grateful for the opportunity.

Best Regards

H. P.

**You can book your training with Doug Littlewood at [doug.littlewood@liftline.ca](mailto:doug.littlewood@liftline.ca) or 905-327-7376.**

**45 years ago Lift Line Machinery Ltd. began with the following Customer Bill of Rights :**

*Our Customers Have the Right to Expect:*

- timely service as viewed from their perspective;
- service at a reasonable expense;
- courtesy, respect and empathy regardless of the situation;
- us to listen so as to understand their problems;
- communicate clearly and concisely with them;
- us to fix it right the first time and provide zero defects;
- expect all of our people to be qualified;
- us to be dedicated to go the extra mile;
- personalized service that addresses their specific needs;
- cleanliness in whatever our service for them might be.

**We have stuck to this Customer Bill of Rights every day since 1979!**