Lift Line Newsletter

November 2024

Raising the Standard in Material Handling since 1979.

495 Prince Charles Dr S, Welland



905-788-0971

www.liftline.ca



Goodbye Autumn

As we enter Autumn's final days, it is important that we prepare for the season ahead. Page 3 has some items that can help you with that task.

And be sure to check out page 4 for details of our upcoming website changes. You don't want to miss it!

> ~ November 11 ~ Remembrance Day

LEST WE FORGET

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495 Prince Charles Drive South, Welland, Ontario, L3B 5X1 | T: 905-788-0971 | F: 905-788-3960 | www.LiftLine.ca



ELECTRIC POWER PALLET TRUCKS

Make: Unicarrier

Model: WLXT2W7S22V

Year: 2018

Capacity: 4500lbs

Forks: 45"

Battery: New 24V industrial battery c/w on-board charger

\$4500.00

Reach out to discuss purchasing yours today!

Shelly Grenier - Sales Coordinator

905-788-09-71 ext 327

shelly.grenier@liftline.ca



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Tim the Mechanic says, "Time to plan for winter weather!"

I know, he went there, but someone had to. Cold winds and snowy days are coming and we need to be ready. Whether you're looking for a box and scoop for your salt, a way to keep your fingers and noggin' warm or visible aids to mark your yard when the snow piles up, we've got you covered! We can provide the items listed below as well as many others to ensure that your team is ready for what lays ahead.





Winds of change

Those cool winds are blowing in some exciting changes for the Liftline website. Our inventory page will have a filtering feature which will make looking for a unit so much easier. We have also made a few minor changes to ensure the site is relevant and user friendly for our customers. The update is in it's final stages so keep an eye out for the launch!

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46 years ago Lift Line Machinery Ltd. began with the following Customer Bill of Rights:

Our Customers Have the Right to Expect:

-timely service as viewed from their perspective;

-service at a reasonable expense;

-courtesy, respect and empathy regardless of the situation;

-us to listen so as to understand their problems;

- -communicate clearly and concisely with them;
- -us to fix it right the first time and provide zero defects;
- -expect all of our people to be qualified;
- -us to be dedicated to go the extra mile;

-personalized service that addresses their specific needs;

-cleanliness in whatever our service for them might be.

We have stuck to this Customer Bill of Rights every day since 1979!

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