

Raising the Standard in Material Handling since 1979.

495 Prince Charles Dr S, Welland



905-788-0971

www.liftline.ca



Spring ahead

March 20th is the official first day of Spring...how exciting is that??

This March, let's aim for productivity, not just coffee refills. That shouldn't be too hard to do considering the extra hours of sunlight we are getting and the increase of energy that brings. This is an exciting time of year when we get to plan and prepare for the busy months ahead.

Let's welcome all opportunities with open arms!



In this issue:

PAGE 1

- Spring ahead

PAGE 2

- Used trucks for sale

PAGE 3

- Road Technicians

PAGE 4

- Jokes & Customer Bill of Rights

For Sale



Make: TCM
Model: FHG15N8T
Capacity: 3000 lbs
Power: LPG
Mast: Triple
Tires: Pneumatic



Make: Toyota
Model: 8FGCU25
Capacity: 5000 lbs
Power: LPG
Mast: Triple
Tires: Cushion



Make: Unicarrier
Model: WLXT2W7S
Capacity: 4500 lbs
Power: Electric

Road Technicians

Our qualified road techs are available to assist with your material handling needs.

Services that are offered include (but are not limited to):

Repairs - Our techs show up to your location ready and equipped to do the job/ inspection that is required. They do their best to repair broken equipment onsite, but will recommend sending it to our shop when it is beyond their capabilities.

Certifications - Most equipment requires an annual inspection and certification which our techs can do at your location.

Preventative maintenance (PM) - Having regular PM services helps to keep equipment up and running. It prevents small issues from becoming big issues.

Looking to book a technician for one of these services?

Connect with Ronya!

Phone: 905-788-0971 ext 326

Email: ronya.ripenburg@liftline.ca



Forklift jokes to brighten up your day

Why don't forklifts like fast food?

They prefer a well-balanced meal!

What's a forklift's least favourite type of music?

Heavy metal!

Why did the forklift stop working?

It was two-tired!

What's an electric forklift's favourite sport?

Circuit training!

Why do forklift operators make good comedians?

They have a knack for picking up punchlines!

46 years ago Lift Line Machinery Ltd. began with the following Customer Bill of Rights:

Our Customers Have the Right to Expect:

- timely service as viewed from their perspective;
- service at a reasonable expense;
- courtesy, respect and empathy regardless of the situation;
- us to listen so as to understand their problems;
- communicate clearly and concisely with them;
- us to fix it right the first time and provide zero defects;
- expect all of our people to be qualified;
- us to be dedicated to go the extra mile;
- personalized service that addresses their specific needs;
- cleanliness in whatever our service for them might be.

We have stuck to this Customer Bill of Rights every day since 1979!