Raising the Standard in Material Handling since 1979.

495 Prince Charles Dr S, Welland



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www.liftline.ca



Onward and upward!

Despite the uncertainty surrounding us, we continue to provide the outstanding customer service that we have provided for the past 46 years. We will be here to support you with your forklift needs, whether it be service, sales, rentals, training or parts.

Call, email or stop by...we welcome all inquiries!

On that note, "stop by" page 4 to check out our new Trainer's Corner.



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For Sale



Make: Titan
Model: TG25C
Capacity: 5000 lbs
Power: LPG

Mast: Triple
Tires: Cushion



Make: Load Lifter Model: AG-4000 Capacity: 4000 lbs

Power: LPG Mast: Duplex Tires: Pneumatic



Make: Toyota Model: 7FBEU15 Capacity: 3000 lbs Power: Electric

Mast: Triple
Tires: Cushion





Data Plates

In Canada, a forklift data plate, also known as a nameplate or capacity plate, is crucial for forklift safety and compliance, providing operators with vital information about the forklift's capabilities, including load capacity, fuel type, and model/serial numbers.

What is a Forklift Data Plate?

The data plate is a placard installed on forklifts that provides essential information about the truck's capabilities and limitation.

It includes details like:

Load capacity - the maximum weight a forklift can lift

Fuel type - whether it runs on electricity, liquid propane, diesel gasoline or natural compressed gas

Forklift weight - the total weight of the forklift

Model and serial numbers - useful for identifying the forklift and ordering parts

Attachments - any attachments that may affect the units capacity

Other important specs - mast type, tire size, back tilt, lifting height and load centre

Importance of a data plate:

Safety - helps operators understand the forklift's capabilities and limitations, preventing accidents and equipment misuse

Compliance - forklifts are required by law to have an accurate and legible nameplate

Maintenance - provides service personnel with information for repairs, parts ordering and replacement.

Need to update your data plate? Our Parts Dept can help you out!









Welcome to Trainer's Corner

Our Operator Trainer, Doug Littlewood, has taken over this section of our newsletter. He will be sharing safety tips and interesting information about counter balance lift trucks. Be sure to check out his tidbits of knowledge!

"Many experienced operators forget the basic design of their machine such as the location of the centre of gravity. This puts them in a position to operate outside of the design and puts them, and others, at risk.

Although tip overs are not common, when they occur, the fatality rate is very high. Most accidents involve experienced operators. Part of the



recertification process is to remind operators of the design and to have them operate within the limitations of that design. The regulation states that training shall be performed every three years." - Doug Littlewood

46 years ago Lift Line Machinery Ltd. began with the following Customer Bill of Rights:

Our Customers Have the Right to Expect:

- -timely service as viewed from their perspective;
- -service at a reasonable expense;
- -courtesy, respect and empathy regardless of the situation;
- -us to listen so as to understand their problems;
- -communicate clearly and concisely with them;
- -us to fix it right the first time and provide zero defects;
- -expect all of our people to be qualified;
- -us to be dedicated to go the extra mile;
- -personalized service that addresses their specific needs;
- -cleanliness in whatever our service for them might be.

We have stuck to this Customer Bill of Rights every day since 1979!