

Raising the Standard in Material Handling since 1979.

495 Prince Charles Dr S, Welland



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www.liftline.ca



Another trip around the sun

Happy new year from our team to yours!

May you focus on lifting the spirits of those around you and lifting glasses in celebration, but please, leave the forklift-ing to us.

We are incredibly grateful for your loyalty and the shared successes of this past year. Here's to achieving even greater things together in the year ahead!!



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For Sale



Make: Unicarrier
Model: 2W75-9302646
Capacity: 4,500 lbs
Power: Electric w/onboard charger
Mast: N/A
Tires: N/A



Make: Heli
Model: FG500
Capacity: 5,000 lbs
Power: LPG
Mast: Triple
Tires: Solid



Make: Yale
Model: GLP050
Capacity: 5,000 lbs
Power: LPG
Mast: Triple
Tires: Pneumatic

Trainer's Corner

Should supervisors be certified to operate forklifts even if they do not personally operate them?

Yes. Under Ontario's Occupational Health and Safety Act (OHSA) and relevant standards, supervisors of forklift (powered lift truck) operators must be competent, which requires appropriate training and knowledge of the equipment—even if they do not operate the forklift themselves.

1. OHSA – “Competent Person” Requirement

Ontario's OHSA requires employers to appoint supervisors who are competent persons.

A competent person is defined as someone who:

Is qualified because of knowledge, training, and experience to organize the work and ensure it is performed safely.

Is familiar with the OHSA and applicable regulations.

Knows about the actual or potential hazards in the workplace.

To meet this legal definition, a supervisor overseeing powered lift-truck operations must understand:

The hazards associated with the specific class of lift truck.

The operating environment and load-handling risks.

How to identify unsafe behaviour or conditions.

How to implement corrective actions and enforce safety procedures.

This level of competency typically requires training equivalent to, or including, operator-level instruction.



2. CSA Standard B335 (Lift Truck Safety)

Ontario does not have a regulation dedicated solely to forklifts, so the Ministry of Labour, Immigration, Training and Skills Development (MLITSD) regularly references the CSA B335 Standard when evaluating compliance.

CSA B335: Outlines required training for operators and supervisors.

States that supervisors must have sufficient knowledge to monitor, evaluate, and correct unsafe lift-truck operation.

Indicates that supervisors should receive training that allows them to understand both the operational and hazard-recognition aspects of lift-truck use.

Inspectors commonly use this standard during workplace audits and investigations.

3. Practical Interpretation in Ontario Workplaces

While Ontario law does not explicitly say “a supervisor must be certified as a forklift operator,” in practice:

Supervisors must receive training that provides equivalent knowledge, enabling them to competently supervise forklift operations.

Many employers choose to fully certify supervisors to ensure they meet the competency requirement and satisfy inspector expectations.

A supervisor who cannot recognize unsafe operation or hazards may be deemed not competent, placing the employer out of compliance with the OHSA.

Summary

A supervisor does not need to operate a forklift daily—but in Ontario, they must be trained to the point of competency, which generally includes understanding forklift operation, hazards, and safety requirements. Operator-level training or supervisor-specific forklift courses are the most effective ways to meet this obligation and demonstrate compliance during an inspection or investigation.

Doug Littlewood, Training Manager

Got attachment issues? We can help!

Forklift attachments are devices that expand a forklift's capabilities for specific tasks. An attachment can enable a lift truck to push, pull, clamp, lift, side shift and rotate any load imaginable. Operators must be trained in the proper use of attachments because they alter the performance of the forklift. Attachments affect the truck's performance by changing its center of gravity, visibility, and capacity. The weight of the attachment reduces the lifting capacity of the truck.

Speak to your tech or ask for a sales rep if you would like more information.



Fork positioners

Side shifts

Fork extensions

Rotators

And so much more!



47 years ago Lift Line Machinery Ltd. began with the following Customer Bill of Rights:

Our Customers Have the Right to Expect:

- timely service as viewed from their perspective;
- service at a reasonable expense;
- courtesy, respect and empathy regardless of the situation;
- us to listen so as to understand their problems;
- communicate clearly and concisely with them;
- us to fix it right the first time and provide zero defects;
- expect all of our people to be qualified;
- us to be dedicated to go the extra mile;
- personalized service that addresses their specific needs;
- cleanliness in whatever our service for them might be.

We have stuck to this Customer Bill of Rights every day since 1979!